

**CHARTER FIBERLINK
SC-CCO, LLC**

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Director Regulatory Affairs
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March 5, 2010

FILED ELECTRONICALLY

Mr. Charles Terreni, Chief Clerk
Public Service Commission of South Carolina
Synergy Business Park
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:

Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC's ("Charter") Tariff(s) No. 3. The following tariff pages listed below carry an effective date of March 8, 2010:

29 th Revised Page 2	3 rd Revised Page 3	Original Page 3.1
2 nd Revised Page 28	1 st Revised Page 30.4	4 th Revised Page 32
9 th Revised Page 33	5 th Revised Page 33.1	3 rd Revised page 36
4 th Revised Page 37	4 th Revised Page 38	5 th Revised Page 39
3 rd Revised Page 40	4 th Revised Page 44	7 th Revised Page 46
4 th Revised Page 50	9 th Revised Page 53	

In this filing, Charter has updated language for Operator Services for business and residential customers. Updates have also been made to Exchange Services and an automatic payment requirement is being added for business customers. Additionally, Charter is terminating the Refer-A-Friend Program and has updated the Local Plus Package for residential customers.

Questions regarding this filing may be directed to me at 314 288-3259 or to Sheerie Green at 314 288-3327.

Sincerely,


Betty Sanders

Check Sheet

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision
1	Original	31	7 th Revised
2	29 th Revised*	31.1	Original
3	3 rd Revised*	32	4 th Revised*
3.1	Original*	33	9 th Revised*
4	1 st Revised	33.1	5 th Revised*
5	Original	34	8 th Revised
6	Original	35	3 rd Revised
7	1 st Revised	35.1	4 th Revised
8	1 st Revised	35.2	1 st Revised
9	Original	36	3 rd Revised*
10	3 rd Revised	37	4 th Revised*
11	3 rd Revised	37.1	1 st Revised
12	4 th Revised	38	4 th Revised*
13	2 nd Revised	39	5 th Revised*
14	Original	40	3 rd Revised*
15	Original	41	2 nd Revised
16	Original	42	2 nd Revised
16.1	Original	42.1	Original
16.2	Original	43	2 nd Revised
17	1 st Revised	44	4 th Revised*
18	1 st Revised	44.1	Original
19	3 rd Revised	45	2 nd Revised
20	3 rd Revised	46	7 th Revised*
21	Original	46.1	Original
22	2 nd Revised	46.2	Original
22.1	4 th Revised	47	4 th Revised
23	4 th Revised	48	1 st Revised
24	Original	48.1	2 nd Revised
25	Original	48.2	Original
26	Original	49	7 th Revised
27	1 st Revised	50	14 th Revised*
28	2 nd Revised*	51	2 nd Revised
29	5 th Revised	52	3 rd Revised
30	10 th Revised	53	9 th Revised*
30.1	2 nd Revised	53.1	1 st Revised
30.1.1	1 st Revised	54	1 st Revised
30.2	3 rd Revised	54.1	1 st Revised
30.3	1 st Revised	55	Original
30.4	1 st Revised*		

*New/Revised this filing

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Charter Fiberlink SC-CCO, LLC

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Telecommunications Relay Service (TRS) enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate with the hearing population not using TT. It also allows the hearing population not using a TT to communicate with deaf, hard-of-hearing or speech-impaired persons who do use a TT. A Customer will be able to access the state provider to complete such calls by either dialing the applicable telephone number directly or by dialing the number 711.

The Telephone Company will bill the customer a monthly charge on all residential local exchange lines as necessary to fund the establishment and operation of a dual party relay system and a distribution system of TTY's and other related telecommunications devices in South Carolina.

3.2.16 Reserved for Future Use

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C. Local Plus Package

The Company will offer a discounted package of services to new residential telephone customers that includes Charter Basic Service, Charter Long Distance and Charter Calling Features. This package includes regulated and non-regulated services.

The customer is required to have, or acquire at the time of order, Charter High Speed Internet Service and/or Charter Digital Cable Service. This package will consist of Charter unlimited basic service local calling and the Charter Speed Dial 8 calling feature. Charter intrastate and interstate long distance service will be rated separately on a per minute of use basis. A Multi-Media Terminal Adapter is included within this package. No substitution within this package is permitted.

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An optional five feature package may be purchased in conjunction with the Local Plus Package. This feature package will consist of: Caller ID, Call Waiting, Call Waiting with Caller ID, Call Forward and Anonymous Call Rejection. No other calling feature utilizing a monthly recurring charge is allowed in conjunction with this package.

Charter Voice Mail Service may be purchased separately.

An activation fee is required to initiate this package. No installation charge is required.

Maximum Charges

Local Plus Package Activation Charge	\$ 60.00 Nonrecurring
Local Plus Package Recurring Charge	\$ 29.99 Per Month
Local Plus Intrastate or Interstate Long Distance Rate	\$.20 Per Minute of Use
Optional Five Feature Package Recurring Charge	\$ 10.00 Per Month

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**Charter Fiberlink SC-CCO, LLC
Local Exchange Services Tariff**

SC PSC TARIFF No. 3
4th Revised Page 32
Replaces 3rd Revised Page 32

Name	Description	Maximum Monthly Charge	
Call Waiting with Caller ID	Identifies incoming calls via an audible signal while on a call and displays incoming caller information (Must have a Caller ID capable phone or display unit) (Customer must subscribe to Call Waiting and Caller ID)	N/C	
Caller ID Blocking	Enables a customer to block his/her name or telephone number. Customer must enter a code before each call to temporarily activate this feature. Per line blocking is available to certain agencies and may be available to customers upon request. (Customers may be required to demonstrate need.)	N/C	(T) (T)
Custom Ring	Provides the customer the ability to have a list of up to twelve telephone numbers in order to differentiate the callers on the list from other callers	\$4.55, per month	
Distinctive Ring	Allows for two distinct phone numbers on one telephone line. Private Number Service may also apply at tariffed rates.	\$4.55, per month	
Selective Call Acceptance	Limits incoming calls up to 12 designated numbers and auto-routes all other incoming calls to a recorded message	\$ 5.20, per month	
Speed Dial 8	Allows one-digit keypad dialing for up to 8 frequently dialed numbers	\$3.60, per month	
Speed Dial 30	Allows two-digit keypad dialing for up to 30 frequently dialed numbers	\$7.80, per month	
3-Way Calling	Allows the customer to add a third party to an existing call and talk to two different parties simultaneously	\$ 3.60, per month	
Auto Call Back	Allows the customer to obtain number information about the most recent incoming call and offers an automatic call back option. (IntraLATA Calls only)	\$ 2.00 per use (\$ 20.00 maximum per month)	
Auto Busy Redial	Permits the customer to automatically redial the last dialed busy number (IntraLATA Calls only) (IntraLATA Calls only)	\$ 2.00 per use (\$ 20.00 maximum per mo)	

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4.4 Other Services and Charges

Name	Description	Maximum Monthly Charge
Suspension Service	Allows a telephone account to remain active while suspending service for 3, 4, 5 or 6 consecutive months (Only one time per calendar year)	\$19.50 per number, per month
Non-Listed Number*	Number listed with Directory Assistance but not in the telephone directory	\$2.60, per number, per month
Non-Published Number*	Number not listed with Directory Assistance or in the telephone Directory	\$3.25, per listing, per month
Operator Services*** (See Section 4.10)	Operator assisted calls for calling card, collect, 3 rd party, busy line verify and busy line interrupt	
Private Number Service	Number not listed by Directory Assistance or in the telephone directory. Records secured by Company and not provided to other carriers or publishers.	\$10.00 per number, per month
Enhanced Directory** Assistance	Provides directory assistance and customized information to requested calls. Enhanced Directory Assistance for certified Physically impaired customers	\$2.50 per use No charge

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(*) Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these Services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Company that the grandfathered service has been discontinued.

(**) Directory Assistance Service is being replaced by Enhanced Directory Assistance Service as of July 9, 2007.

(***) Operator Services are provided by the company via contractual agreement with Operator Services Company, LLC. Rates per call are given upon request and are those which have been tariffed with the Commission.

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4.4 Other Services and Charges (Cont'd)

Name	Description	Nonrecurring Charge
Block Collect Calls	Prevent the acceptance of collect Calls	N/C
Block Third Party Calling	Prevent third party calling	N/C
Block International Calling	Prevent originating international long Distance calls	N/C
Extended Referral Message (See Section 4.9)	Extends the length of disconnect intercept message from 30 to 60 days	\$ 2.60
Directory Listing Change (See Section 3.2.3)	Change to Directory Listing	\$6.50
Add/Change Feature	Add or remove a feature	\$ 6.50 (one change per order)
Telephone Number Change	Change telephone number	\$26.00 per change
Non-Sufficient Fund Charge	Fee Assessed on returned payment	\$25.00
Toll Restriction	Block long distance calling originating from a specified telephone line	N/C
Bill Copy	Assessment for additional copy of customer bill.	\$ 4.00 per copy

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4.10 Operator Services

Description

The Telephone Company furnishes operator assistance to its customers via a third-party provider in accordance with that provider's tariff on file with the Public Service Commission. This service provides Customers with assistance using operators or the automated Interactive Voice System (IVS) whereby Customers may request assistance in: dialing a local and intrastate number, billing a local and intrastate call to a calling card, a third party number or a collect call. Operator services also include providing line status verification and busy line interrupt. Collect calls from correctional institutions may not be permitted.

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4.11 Reserved for Future Use

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4.12 Reserved for Future Use

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5. Business Services

5.1. Rules and Regulations

The regulations specified herein are in addition to the rules contained throughout this Tariff and other tariffs of the Telephone Company. Failure on the part of customers to observe these rules and regulations of the Telephone Company automatically gives the Telephone Company the right to cancel the contract and discontinue the furnishing of service.

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

Products and Services are available as stated herein, where technically feasible. The quantity of business lines, per customer location, is dependent on the technical feasibility at that specific location. Additional construction and facilities may be required at the customer's expense. The customer must pay for any special construction prior to the activation of service and/or cancellation of contract. All charges are due and payable upon receipt of the bill. If the business customer fails to pay an invoice within thirty (30) days of issuance, Charter will issue a notice of late payment. Customer will be charged a late fee of not more than five (5) percent per month on any outstanding past-due balance.

Customer agrees to pay any sales, use, property, excise or other taxes, franchise fees, and governmental charges (excluding income taxes), including, without limitation, applicable state property taxes. A copy of the Customer's tax exemption document, if applicable, must be provided to Charter to certify tax-exempt status. Tax-exempt status shall not relieve Customer of its obligation to pay any applicable franchise fees or mandated federal and state surcharges.

The Customer is responsible for any fraudulent or misuse of service that occurs through Customer's account whether by a member of Customer's business or an authorized or unauthorized third-party. Misuse of service could include PBX Hacking, modem hijacking, excessive usage of international calling, and 411 directory assistance calls and other per-use charges. The Customer is responsible for payment of the fraudulent calls, whether originated from the customer's premises or from remote locations.

Customers who purchase only Charter Business local exchange and long distance services and do not purchase any other Charter Business services, including affiliate services, will be required to sign up for automatic payment prior to installation of local and long distance services. The customer must maintain a valid account with automatic payment for not less than six (6) months from the date the Business Telephone Service is installed or be subject to disconnection.

5.2. Rights of the Telephone Company

No express or implied waiver by the Telephone Company of any event of default shall in any way be a waiver of any further subsequent event of default. Nothing herein, including, but, not limited to Termination, shall relieve the Customers of its obligation to pay the Telephone Company all amounts due.

The Customer shall be in default in the event that the Customer does one (1) or more of the following (each individually to be considered a separate event of default) and the Customers fails to correct each noncompliance within twenty (20) days of receipt of written notice in cases involving non-payment or within thirty (30) days of receipt of written notice in cases involving any other noncompliance:

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1. Customer is more than thirty (30) days past due with respect to any payment; (M)
2. Customer has failed to comply with the terms of this tariff or contract;
3. Customer files or initiates proceeding or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief (such as appointment of a trustee, receiver, liquidator, custodian or such other official) under any bankruptcy, insolvency or other similar law and such proceedings are not dismissed within sixty (60) days. (M)

In the event Customer is in default, the Telephone Company shall have at its discretion, and in addition to any other remedies it may have herein, to:

1. Suspend Services to the Customer immediately until such time the noncompliance has been corrected with affecting Customer's on-going obligation to pay the Telephone Company any amounts due (i.e. monthly charges) as if such suspension of Services had not taken place;
2. Termination of Services; or
3. After the occurrence of two (2) such events of Customer default in any twelve (12) month period of time, terminate contractual agreement and/or all of the applicable service orders

If termination is due to noncompliance by the Customer, Customer may be assessed a Termination Charge. The Termination Charge shall be equal to fifty percent

If termination is due to noncompliance by the Customer, Customer may be assessed a Termination Charge. The Termination Charge shall be equal to fifty percent (50%) of the unpaid balance of the Monthly Service charges that would have been due throughout the remainder of the applicable service period plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges.

Customer shall not use or permit any third party to use the Services in any manner that violates applicable law or causes the Telephone Company to violate applicable law.

Customer represents to the Telephone Company that the Customer has the authority to execute, deliver and carry out the terms of this Tariff and/or individual contract for such telephone services. It is the responsibility of the Customer to ensure that any person who accesses any telephone service through the Customer's equipment or through the Telephone Company's facilities on the Customer's premises will be an authorized user.

The Customer may not assign or transfer (directly or indirectly by any means, his or her individual contract or services to any other entity without first obtaining written consent from the Telephone Company. Contracts may not be amended, supplemented or changed without the written consent of the Customer and the Telephone Company.

Charter may perform an installation review of each service location prior to the installation of services at each service location. At its own expense, the Customer shall be responsible for all site preparation activities necessary for delivery and installation of the equipment and the installation and ongoing provision of Services. All equipment and materials installed or provided by the Telephone Company shall remain the property of the Telephone Company.

Customer is required to provide commercial electrical power or other utility service for the proper function of telephone services.

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5.3. Rights of Customer

Customers may cancel without termination fees or penalties any new tariffed service or any new contract for service within thirty (30) days after the new service is initiated. This does not relieve the customer from payment for per use and normal recurring charges applicable to the service incurred before canceling, or for the reasonable cost of work done on the customer's premises (such as wiring or equipment installation) before the customer canceled.

The Telephone Company shall be in default if one (1) or more of the following Occur and the Telephone Company fails to remedy each noncompliance or Occurrence within thirty (30) days of receipt of written notice from Customer:

1. The Telephone Company fails to comply with the terms of this Tariff or individual contract and/or any or all of the applicable service orders;
2. The Telephone Company files or initiates proceedings or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief,
3. or proceedings not dismissed within sixty (60) days.

If termination is due to noncompliance by the Telephone Company, the Telephone Company shall reimburse the Customer for any pre-paid, unused monthly service charges attributed to such terminated service. In addition, if termination is due to noncompliance by the Telephone Company within one (1) year of the applicable turn-up (installation) date, the Telephone Company shall pay a termination charge, charges equal to a portion of any one time charge has been paid by the Customer to the Telephone Company relative to the services covered by the terminated service order and/or individual contract.

5.4. Exchange Service

Telephone Company will provide local exchange service via Telephone Company's facilities to business customers within its local service areas. Local exchange service includes the following:

Basic Local Touchtone Service
E911 Emergency Service
One white and/or blue* page directory listing per account
One yellow page directory listing per account
Access to Operator Services
Access to Directory Assistance
Access to Customer Service and Repair Services
Access to Line Intercept Services
Access to services for the physically impaired
Free unlimited local calling within the local exchange area of the end user
Free standard intercept service for thirty (30) days

(N)

*Blue page directory listings are available for government entities, schools and libraries.

(N)

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5.7.2. Custom Calling Features (cont'd)

Name	Description	Maximum Monthly Recurring Charge (MRC)	
Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	\$ 3.90	
Call Return*	Provides the telephone number of the most recent incoming call and offers an automatic callback option. To activate, listen for a dial tone and press *69. If available the last incoming call phone number is heard. This feature does not work for calls that have been forwarded or for calls from 800 or 900 numbers. Not available in some areas or on some calls. Works only within your service area.	\$ 5.20 \$.65 per use \$ 7.80 maximum	
Block Call Return Caller ID Blocking	Prevent the ability to call return Enables a customer to block his/her Name or telephone number. Customer Must enter a code before each call to Temporarily activate this feature. Per Line blocking is available to certain agencies and may be available to customers upon request. (Customers may be required to demonstrate need.)	N/C N/C	(T) (T)
Call Screening	Auto routes up to 12 selected incoming calls to a polite message stating calls are not being accepted	\$ 6.50	
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	\$ 26.00 per use	
Block Call Trace	Contact Telephone Company to activate	N/C	
Custom Ring	Identifies 12 selected incoming calls with a custom ring	\$ 5.20	
Distinctive Ring	Allows for 2 t phone numbers on 1 telephone line with a different ring for each number	\$ 5.20	
Hunt Group	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines	\$ 1.95 per line	

*This feature may not be compatible with hunting.

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5.7.3. Other Services and Charges

Name	Description	Maximum Charge	
Additional White and/or Blue Page Listing(****)	Additional white and/or blue page listings for telephone numbers on the same account.	\$ 6.50, per number, per month	(N) (N)
Additional Yellow Page Listing	Additional directory listing in yellow pages for additional telephone numbers on the same account. Limit one listing per telephone number.	\$ 6.50, per number, per month	
Enhanced Directory Assistance (*)	Provides directory assistance and customized information to requested calls. Physically Impaired Customers	\$ 2.50 per use N/C	(D) (D)
Non-Listed Number(**)	Telephone number not listed in Directory but, available via 411 information	\$ 5.20, per number, per month	
Non-Published** Number	Telephone number not listed in directory or available for 411 Information	\$ 6.50, per number, per month	
Operator Services(***)	Operator assisted calls for Calling card, collect, 3 rd party, Busy line verify and busy line interrupt		(T) (T)
Private Number Service	Number not listed by Directory Assistance or in the telephone directory. Records secured by Company and not provided to other carriers or publishers.	\$10.00 per number, per month	
Seasonal Suspension	Allows a telephone account to Remain active while suspending Service for up to 3, 4, 5, or 6 Consecutive months. Only 1 allowed Per calendar year.	\$ 13.00 per line per month	

(*) Directory Assistance Service is being replaced by Enhanced Directory Assistance Service as of July 9, 2007.

(**) Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Company that the grandfathered service has been discontinued.

(***) Operator Services are provided by the Company via contractual agreement with Operator Services Company, LLC. Rates per call are given upon request and are those which have been tariffed with the Commission

(****)Blue page directory listings are available for government entities, schools and libraries.

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Appendix A – Current Price List for Residential Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>	
4.3	Selective Call Acceptance*	\$ 4.00		
4.3	Speed Dial 8*	\$ 2.75		
4.3	Speed Dial 30	\$ 6.00		
4.3	Three Way Calling	\$ 2.75		
4.3	Auto Call Back		\$.90 per use	
			\$ 9.00 maximum per mo.	
4.3	Auto Busy Redial		\$.90 per use	
			\$ 9.00 maximum per mo.	
4.4	Add/Change Feature		\$ 5.00	
4.4	Block Collect Calls		NC	
4.4	Block Third Party Calling		NC	
4.4	Block International Long Distance Calling		NC	(D)
4.4	Directory Assistance for Physically Impaired		NC	(D)
4.4	Enhanced Directory Assistance		\$ 1.79 per use	
4.4	Directory Listing Change		\$ 5.00	
4.4	Extended Referral Message		\$ 2.00	
4.4	Non-Listed Number*	\$ 2.60		
4.4	Non-Published Number*	\$ 3.25		
4.4	Operator Assisted Calls**			
4.4	Private Number Service	\$ 3.25		
4.4	Telephone Number Change		\$ 20.00	
4.4	Toll Restriction		NC	
4.4	Suspension Service	\$ 15.00		
4.4	Non-Sufficient Fund Charge		\$ 25.00	
4.4	Bill Copy		\$ 1.99 per copy	
4.5	New Installation		\$ 30.00	
4.5	Add Telephone Line to Active Account		\$ 30.00	
4.5	Service Dispatch		\$ 45.00	
4.5	Reconnection		\$ 30.00	
4.5	Non Pay Reconnection		\$ 60.00	
4.5	Line Activation for Phone Only		\$ 99.99	
4.5	Transfer of Service		\$ 19.99	

(*) Appendix B, Please refer to Page 51-Grandfathered Services for Residential Customers.

(**)Local Operator Services are provided by the Company via a contractual agreement through a third party vendor. Rates per call are given upon request and are as quoted by the operator.

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Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
	Block Repeat Dialing	NC	
	Selective Call Acceptance	\$ 4.00	
	Speed Dial 8	\$ 2.00	
	Speed Dial 30	\$ 3.00	
	Three Way Calling	\$ 4.00	
	Toll Restriction	NC	
	Block Collect Calls	NC	
	Block Third Party Calling	NC	
	Block International LD Calling	NC	
	Block Operator Services	NC	
	And Directory Assistance		
	Auto Call Back	\$ 4.00	\$.90 per use \$ 9.00 Maximum per mo.
	Auto Busy Redial	\$ 4.00	\$.90 per use \$ 9.00 Maximum per mo.
	Call Hold	\$.50	
	Hot Line	\$.50	

5.7.3 Other Services and Charges

Additional White and/or Blue*** Page Listings	\$ 5.00	
Additional Yellow Page Listing	\$ 5.00	
Enhanced Directory Assistance		\$ 1.79 per use
Directory Assistance for Physically Impaired		NC
Hunt Group	\$ 1.50	
Non-Listed Number*	\$ 5.00	
Non-Published Number*	\$ 5.00	
Operator Assisted Calls**		
Private Number Service	\$ 5.00	
Seasonal Suspension	\$ 10.00	
DID 20 Block	\$ 5.00	
DID 100 Block	\$ 20.00	

(D)
(D)

(*) Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or) the Customer is notified by the Company that the grandfathered service has been discontinued.

(**) Local Operator Services are provided by the Company via a contractual agreement through a third party vendor. Rates per call are given upon request and are as quoted by the operator.

(***) Blue page directory listings are available for government entities, schools and libraries.

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